



Terms and Conditions

This page outlines the terms and conditions that apply to the online donation arrangements made between Catholic Church of the Diocese of Darwin T/As Catholic Missions (ABN30 797 398 790) and you. It sets out your rights and responsibilities in relation to the arrangements.

By accessing this website, you agree to the site terms of use set out here. If you do not agree to them, you should leave the site immediately.

1. Your rights and responsibilities

1.1 Responsibilities

It is your responsibility to ensure that:

- a) you provide current and valid payment card details.
- b) on the payment date there are sufficient cleared funds or available credit.
- c) you regularly check your account statement that the amounts deducted from your account are correct.
- d) you advise us if the payment card is cancelled (for ongoing or regular payments only).

1.2 Enquiries and Changes to payments

If you have a recurring payment arrangement and want to make changes to your payment arrangements, you must contact us at least five (5) business days prior to the next due payment date. These changes may include: deferring the payment; altering the schedule; stopping an individual payment; suspending an automatic payment; change of account details; cancelling an automatic payment completely.

Please refer to the refund policy concerning matters of refunds.

1.3 Privacy

Information that you provide to us will be kept confidential and may only be used to facilitate processing your request. Please refer to privacy policy.

2. Our rights and responsibilities

2.1 Payments

- a) You authorise us to make a payment from your payment card if you submit a request for us to make a payment.
- b) If you have requested a recurring payment:
 - i. your payment will occur on the day of the month notified in your request, or such other day allocated by us. If the payment date falls on a non-business day, it will be made from your account on the next business day following the scheduled payment date.
 - ii. you authorise us to make recurring payments from your payment card as set out in your request until further notice.
 - iii. No change will be made to the amount or frequency of your contribution without your express consent.
 - iv. we reserve the right to cancel a recurring payment arrangement if two (2) or more successive payments are declined by your financial institution. We will advise you to arrange an alternative payment method.

3. Contacting Us

3.1 If there is a problem

If you believe that a payment has been made incorrectly, please contact us. Alternatively, please contact your financial institution.